



Dear Travel Agent,

We are glad to inform you that Merpati Airlines has been using new reservation system, TikAero. This system is working on web base so it will be easy to operate in your office.

Through this system , you can book, pay, and create e-ticket directly on your computer but you must have enough deposit to do the process. You will be gain some benefit by using this system such as :

1. Fleksibel time for booking and selling ticket
2. Get 7% commission (from basic fare)
3. etc.

For your convenience, we urge you to join the system. Please register your company to Merpati Airlines by following this procedures :

1. Send the formal letter to Merpati Airlines to request installation of the system.
2. Place some of deposit through bank-in or cash, minimum RM.4000 (this amount can be used for payment)
3. Signing Merpati's Agency agreement

For further information please call to 03-21411411 with Mr.Murad, Ms.Beka or Ms.Lydia.

Thank you for your attention and cooperation. Hopefully , this program can develop mutual benefit cooperation in the future.

Sincerely yours

Merpati Nusantara Airlines

Kuala Lumpur Branch

Sign on file

Muhammad Syafaat

Branch Office Manager